

Implementation Guidance on the GSTC Requirements for Hotel's Performance against Eight GSTC Criteria

05 June 2024

To whom it may concern:

This announcement provides additional guidance on the implementation of 'GSTC Requirements for Hotel's Performance against Eight GSTC Criteria'.

Effective January 1, 2025, all hotels undergoing initial certification or certification renewal shall meet the defined performance indicators outlined in this document. Certification Bodies (CBs) shall assess hotels against these requirements for all initial and renewal certifications from this date onwards.

Hotels undergoing surveillance audits in 2025, as part of an existing certification cycle, shall be informed by the CBs on the new performance requirements. However, non-conformities related to them will be issued during 2025 surveillance audits.

CBs are advised to carefully review the performance requirements and ensure their audit processes are updated accordingly for 2025 and beyond.

Please refer to the full guidance document for complete details on the specific performance requirements. If you have any questions, please contact accreditation@gstc.org

Kind regards,
GSTC Accreditation Secretariat